

**SUBJECT: RESPONSE TO NIGHTTIME SAFETY STUDY SESSION**

**PREPARED BY: CITY MANAGER'S DEPARTMENT**  
(David Wilson, City Manager)  
(Christine Safriet, Assistant to the City Manager)

**COMMUNITY SAFETY DEPARTMENT**  
(Danny Rivas, Director)

**HUMAN SERVICES & RENT STABILIZATION DEPARTMENT**  
(Christof Schroeder, Director)  
(Leslie Isenberg, Supervisor)  
(Derek Murray, Program Administrator)

**COMMUNITY SERVICES DEPARTMENT**  
(Yvonne Quarker, Director)  
(Andi Lovano, Community & Legislative Affairs Manager)

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**STATEMENT ON THE SUBJECT:**

Receive and file a comprehensive response to questions raised during the Nighttime Safety Study Session held on August 22, 2022.

**RECOMMENDATION:**

Receive and file.

**BACKGROUND / ANALYSIS:**

In January 2022, a joint subcommittee comprised of members of the Public Safety Commission and Women's Advisory Board was requested for the bodies to discuss safety issues affecting women and to generate ideas and recommendations focused on nightlife safety. The joint subcommittee was approved to conduct two to three meetings and then be dissolved. Subsequently, a request was made by both the then-Lesbian and Gay Advisory Board (now LGBTQ+ Advisory Board) and the Transgender Advisory Board to join this subcommittee.

The joint subcommittee suggested that a Study Session consisting of the City Council

and representatives from each of these bodies be held to approach the issue holistically and cohesively, noting that there are varying needs for each of these communities within the City of West Hollywood (City).

On August 22, 2022, a Nighttime Study Session was held with representatives of each of the above-mentioned bodies and steps to address nightlife safety were discussed. The City Council directed staff to return with a comprehensive response to questions raised during the Study Session.

On September 26, 2022, staff sent an email to the City Council and Appointed Officials that participated in the Nighttime Study Session to review the notes taken by staff and provide input concerning any potential information missing and to propose revisions or edits.

The following reflects summary responses to the questions asked during the Nighttime Study Session and each specific question and its response is attached for reference in “Attachment A”:

### **Cannabis**

All cannabis consumption business licenses include compliance with the City's municipal code and require employee training and customer education about the various products the consumption area sells, including potency of the products, absorption time, and effects of the products. Employees are required to educate all customers as to the items mentioned to ensure responsible consumption. In addition, cannabis consumption areas are required to create patron consumption guidelines that may include the utilization of labels, menu notifications, signage, portion control, dosage monitoring, and staff education to prevent the overconsumption of cannabis by patrons. All cannabis business license holders are also required to submit a comprehensive security plan and employ security guards possessing valid Security Guard Cards through the California Department of Consumer Affairs. Security requirements are mandated by the City's municipal code and are included as a condition as part of every issued cannabis business license.

Staff met with a potential cannabis inebriation training provider in October to learn more about their training for employees of cannabis establishments. A request for proposal process will need to be performed on this item to locate additional providers that may be

able to provide such training.

### **Data & Reporting**

The West Hollywood Sheriff's Station provides monthly updates to the Public Safety Commission and six-month updates to the City Council. West Hollywood crime data is also uploaded on weekly basis on LASD.ORG and is accessible by the general public. Block by Block also presents a comprehensive report that includes the number of security escorts performed by Security Ambassadors to the Public Safety Commission on a monthly basis. The monthly report is posted on the Commission's agenda and is also published online on the City's public safety monthly report webpage at the following link: <https://www.weho.org/city-government/download-documents/-folder-733>

Data reports related to sexual assaults can also be provided by the Special Victims Bureau of the Los Angeles County Sheriff's Department.

### **Drug Testing & Overdose Prevention**

The City contracts with Being Alive and the Los Angeles LGBT Center to distribute fentanyl test strips to community members and the organizations create their own packaging with instructions. For Pride 2022, the City purchased 7,000 strips and distributed them among contracted and collaborative service providers. A companion palm-card with instructions on how to use the product was distributed with the strips. The City is ordering 2,000 Wise Batch test strips for distribution among providers for New Year's Eve.

In October 2022, the City of West Hollywood began distributing drink-spiking test strips in partnership with the Los Angeles LGBT Center's WeHo Life program to West Hollywood nightlife establishments. Drink-spiking test strips are designed to detect the possible presence of "date rape" drugs, such as GHB (gamma hydroxybutyrate) or ketamine. The test-strip user drops a small amount of drink liquid on the testing patch, which turns dark blue if drugs are present. The program partners with local nightlife venues to ensure test strips are available on an ongoing basis for interested patrons. The immediate aim is to inform and educate community members and businesses that drink-spiking test strips are a tool for personal safety that can be used anywhere at any time. The City and the Center

hope that personal experience with using test strips will encourage nightlife patrons to purchase, carry, and use them on a regular basis. The City is investigating opportunities with partner agencies for additional marketing touchpoints, including video.

### **Communication**

To date, the City has utilized standard communications channels including news releases, social media posts, e-notifications, and focused work with TV news networks to raise awareness around nighttime safety and drink test strip awareness. City will continue work to develop & advance key messages about victim resources, drink test strip awareness, and bystander interventions from an inclusive lens. The City is currently working with a public relations firm to develop materials and messaging about Block by Block services. This includes specific awareness-raising and messaging about Block by Block safety and hospitality support in West Hollywood through uniformed foot and bicycle patrols throughout the City's business districts and residential neighborhoods; ads and transit shelter graphics about 24/7 Block by Block hotlines for calls for service; Block by Block safety escorts for residents, businesses, and visitors; and helpful guidance offered by Security Ambassadors to community members and visitors.

### **Security Cameras**

The Los Angeles County Sheriff's Department will attempt to retrieve video footage from a business as part of an investigation but retrieving video depends on the type of video system a business possesses and the protocols in which a business has in place to release video footage. For example, some businesses can only review video during normal business hours and during the work week and not all employees have access to the video system. In addition, some video systems only allow for a limited amount of storage and or purge within a set period of time. Staff will work in conjunction with the City Attorney's Office and West Hollywood Sheriff's Station on the feasibility of requiring businesses to retain video security footage for 72 hours for law enforcement purposes.

### **Sexual Assault**

The City contracts with the Los Angeles LGBT Center's Mental Health Services, STOP Violence Program and the Legal Advocacy Program for Survivors. These programs are

available to the entire community -- regardless of sexual orientation and gender identity – and provide case management, legal representation, immigration relief, emergency housing, group support, and mental healthcare.

The Center's Mental Health Services program offers survivors various forms of trauma-informed care, such as cognitive behavioral therapy (CBT), and eye movement desensitization and reprocessing (EMDR) therapy. The Maple Counseling Center and APLA Health also offer short-term psychotherapy for community members. The Center's Legal Advocacy Program for Survivors offers legal representation and case management. Services include safety planning, court accompaniment, document preparation, and affirmative legal remedies for immigrant survivors. These include asylum, U-Visas, Violence Against Women Act (VAWA) self-petitions, family-based petitions, T-Visas, Special Immigrant Juvenile Status (SIJS), and adjustment of status. A collaboration between the Los Angeles LGBT Center and the Rape Treatment Center would be a benefit for community members.

### **Sheriff's Operations**

Victims of a crime will generally report to the West Hollywood Sheriff's Station by phone and that initial call is fielded by a dispatcher who evaluates the call and determines what type of response is required. The amount of time in this process varies depending on the type of call for service. After an initial assessment has occurred by a dispatcher, the call information is entered into the Computer Aided Dispatch (CAD) system which prompts a Deputy response. If an alleged crime occurred, a report is written by a Deputy and reviewed and approved by a Watch Sergeant. An approved report is then assigned to a Detective for investigation and follow-up. Victims of crimes can also come in-person to the West Hollywood Sheriff's Station to file a report and only personnel assigned to the West Hollywood Sheriff's Station work the front desk.

West Hollywood Sheriff's Station personnel have also been briefed on taking reports and conducting interviews in an area where a victim feels safe which is included as part of the training being provided to Station personnel by the UCLA Rape Treatment Center. All victims, including sexual assault victims, are provided a Los Angeles County Sheriff's Department Victim Bill of Rights which follows the Departments standardized Manual of

## Policy and Procedures for Rape and Sexual Assault Cases.

### **Training**

Sworn personnel from the West Hollywood Sheriff's Station receive a minimum of 16 hours of Cultural Sensitivity and Racial Profiling training in the academy and another 16 hours as part of patrol school. Sworn personnel are also updated on the Department's Policy of Equality at least once a year and attend Cultural Diversity and Implicit Bias and Cultural Competency training periodically. The West Hollywood Sheriff's Station is currently the first Station in the entire Department to receive the newly developed LGBTQ+ Awareness for Law Enforcement Agency Employees training. This training began in September and approximately 47 Deputies have attended the training. The training will continue to be offered until all Station Deputies have completed the training. The West Hollywood Sheriff's Station is also looking to supplement this training with input from the West Hollywood community.

West Hollywood Sheriff's Station personnel have also been receiving training through the UCLA Rape Treatment Center (RTC) since September related to sexual assaults and approximately 43 Deputies have attended the training. The training will continue to be offered until all Station Deputies have completed the training and Block by Block staff are also participating.

The Bystander Intervention training program just concluded its last round of training for the 2022 calendar year which brings the total number of employees who have completed the training since the program's inception to 2,098. Staff will assess the number of drink spiking/sexual assault incidents occurring at establishments serving alcohol for onsite consumption to determine the effectiveness of the program. In addition, staff will be performing compliance checks beginning next year at businesses to ensure employees have completing this required training.

### **Block by Block**

The City of West Hollywood partners with Block by Block on its Security Ambassador program, which has a direct positive impact on safety and neighborhood livability. First established in the City in 2013, the West Hollywood Block by Block Security Ambassador

program provides a highly visible uniformed presence at the street level. Block by Block Security Ambassadors are deployed on bicycles along major streets, alleys, City parking lots, and residential neighborhoods.

At the direction of City Council in June 2022, the City expanded the Block by Block program with 30 additional Security Ambassadors, for a total of 85 Block by Block personnel. The City also expanded staffed Block by Block kiosks throughout the City; there are now a total of seven kiosks. Commercial district kiosks function daily from 11 a.m. to 7 p.m.; the kiosk at West Hollywood Park is staffed daily from 8 a.m. to 12 a.m.; and the Plummer Park kiosk is staffed daily from 6 a.m. to 10 p.m. The aim of the kiosks is to expand the City's supplemental safety services, as well as to provide an extra level of hospitality to businesses, community members, and visitors.

Block by Block Security Ambassadors leverage the effectiveness of local law enforcement and work in collaboration with the West Hollywood Sheriff's Station. In addition to supplemental safety services, Block by Block Security Ambassadors also get to know West Hollywood's neighborhoods and assist in providing an extra level of hospitality to visitors and help to address quality of life concerns in the community.

**CONFORMANCE WITH VISION 2020 AND THE GOALS OF THE WEST HOLLYWOOD GENERAL PLAN:**

This item is consistent with the Primary Strategic Goal(s) (PSG) and/or Ongoing Strategic Program(s) (OSP) of:

- OSP-7: Collaborative Public Safety.

**EVALUATION PROCESSES:**

The Community Services, Community Safety, and Human Services and Rent Stabilization Departments will monitor the impacts of implementing any new programs, follow through on any items requiring follow-up, and will report back to the City Council if any funding or issues arise.

**ENVIRONMENTAL SUSTAINABILITY AND HEALTH:**

Not applicable.

**COMMUNITY ENGAGEMENT:**

All subcommittee and study session meetings discussed regarding nighttime safety were open to the public and posted as required by law.

**OFFICE OF PRIMARY RESPONSIBILITY:**

COMMUNITY SAFETY DEPARTMENT / COMMUNITY SAFETY - ADMINISTRATION

**FISCAL IMPACT:**

None at this time.

**ATTACHMENT:**

Attachment A – Nighttime Safety Study Session - August 22, 2022 - Comments or Questions and Responses from City Staff and Sheriff's Department.



### Nighttime Safety Study Session - August 22, 2022

#### Comments or Questions and Responses from City Staff and Sheriff's Department

Ref #	Question or Comment	Topic	Response
1	Requested Community Safety Dept. to look at cannabis inebriation training for employees and security guards at cannabis businesses, similar to the bystander training, and report back on full spectrum of trainings.	Cannabis	Staff met with a potential provider in October to learn more about cannabis inebriation training for employees. A request for proposal process will need to be performed on this item given the limited amount of contractors staff was able to locate that may be able to provide such training.
2	Asked about security guard requirement at cannabis establishments.	Cannabis	All cannabis business license holders are required to employ security guards possessing valid California Department of Consumer Affairs "Security Guard Cards" at all times. This is a City municipal code mandate and included as a condition as part of every issued cannabis business license.
3	Asked if alcohol and cannabis related incidents are being reported to the Business License Commission (BLC) and what their role is in it.	Cannabis	Alcohol and cannabis related incidents are reported to the Business License Commission (BLC) as part of a public hearing process to issue a business license and or when staff is pursuing suspension, revocation or modification of a business license due to a lack of compliance from a business. The BLC role is to hear the recommendations and testimony presented at these public hearings and make decisions based on the facts being presented.
4	Asked if the City requires cannabis and alcohol establishments to have security cameras. Asked that security cameras look at alleys and to continue work on the commercial neighborhood watch program.	Cannabis	All alcohol and cannabis establishments are required under their business license and in compliance with the City's municipal code to submit a security plan that must be approved representing adequate security is in place to ensure the safety of persons and surrounding neighborhood.
5	Asked that City Staff look into adding a condition that all cannabis and alcohol businesses retain security footage for 72 hours.	Cannabis	Staff will work in conjunction with the City Attorney's Office on the feasibility of requiring businesses to retain video security footage for 72 hours for law enforcement purposes.
6	Asked for a robust prevention plan for cannabis and alcohol establishments, including use of QR codes to provide safety information to patrons.	Cannabis	Staff contracted with a local public relations firm in September to enhance outreach efforts to communicate the expansion of the City's collaborative public safety programs and will be working closely with the Communications Department to include adding more information as it relates to nightlife and patron safety at cannabis and alcohol establishments.
7	Interested about victim advocacy, communications, and marketing around those issues. Ensure the spectrum of LGBTQ+ individuals are included in materials.	Communication	To date, the City has utilized standard communications channels including news releases, social media posts, e-notifications, and focused work with TV news networks to raise awareness around nighttime safety and drink test strip awareness. City will continue work to develop & advance key messages about victim resources and bystander interventions from an inclusive lens.

Ref #	Question or Comment	Topic	Response
8	Asked for Block by Block (BBB) security escort numbers utilization over time	Data & Reporting	Block by Block presents a comprehensive monthly report that includes security escorts to the Public Safety Commission. The monthly report is posted on the Commission's agenda and is also published online on the City's public safety monthly report webpage at the following link: <a href="https://www.weho.org/city-government/download-documents/-folder-733">https://www.weho.org/city-government/download-documents/-folder-733</a>
9	Asked how many deputies have been trained by RTC.	Data & Reporting	Approximately 43 Deputies have participated in training conducted by the UCLA Rape Treatment Center (RTC). Another round of UCLA RTC training is also scheduled for November 15, 2022, and will also include Block by Block staff.
10	Asked how we are measuring outcomes of bystander training.	Data & Reporting	The measuring metric for the Bystander Intervention training program will be to evaluate the number of drink spiking/sexual assault incidents occurring at establishments serving alcohol for onsite consumption. In addition, staff will be performing compliance checks beginning next year at businesses to ensure employees have completing this required training.
11	Asked staff to look at having more robust information readily available for nightlife safety ("Know Before You Go") – example security guards, the PickUp, and City Shuttles having information including QR codes with information, engaging businesses (including Chamber) on resources, and sending via Nixle, etc.	Data & Reporting	Staff contracted with a local public relations firm in September to enhance outreach efforts to communicate the expansion of the City's collaborative public safety programs and will be working closely with the Communications Department to include adding more information as it relates to nightlife safety.
12	Asked about resources given to victims when they report an incident or crime and requested all Sheriff's Station and BBB staff have victim resources and information readily available.	Data & Reporting	A Los Angeles County Sheriff's Department report memo and Victims Bill of Rights Pamphlet is given to every victim regardless of the type of crime.
13	Asked how crime reports are tracked and accurately reported to City.	Data & Reporting	Crime reports are tracked through the Los Angeles Regional Crime Information System (LARCIS) and reports are given a number that is tracked, including the detective its assigned to, area where incident occurred, etc. The victim is then given a file and tag number that tracks all related information – detective, location, type of crime, etc. Victims can reach out to West Hollywood Station for an update. Detectives have easiest access to the program along with Sergeants, Lieutenants, Captains, etc. The West Hollywood Sheriff's Station provides monthly updates to the Public Safety Commission and six month updates to the City Council. West Hollywood crime data is also uploaded on weekly basis on LASD.ORG and is accessible by the general public.

Ref #	Question or Comment	Topic	Response
14	Asked for a report of solved cases related to rape, sexual assault, and assault– what are rates of solving crimes, are there detectives specially trained in nighttime safety assigned to West Hollywood or are we using as resources in the County.	Data & Reporting	A report related to sexual assaults can be provided by the Special Victims Bureau of the Los Angeles County Sheriff's Department. Detectives that handle sexual assault cases in West Hollywood investigate cases throughout Los Angeles County and are part of the Departments Special Victims Bureau.
15	Asked what is the current stock of fentanyl test strips that do not include instructions. Asked staff to move to new brand (Wise Batch) which includes instructions.	Fentanyl Testing/Overdose Prevention	The City contracts with Being Alive and the Los Angeles LGBT Center to distribute fentanyl test strips to community members and the organizations create their own packaging with instructions. For Pride 2022, the City purchased 7,000 strips and distributed them among contracted and collaborative service providers. A companion palm-card with instructions on how to use the product was distributed with the strips. The City is ordering 2,000 Wise Batch test strips for distribution among providers for New Year's Eve.
16	Asked for additional marketing and an instructional video on how to use GHB test strips.	Fentanyl Testing/Overdose Prevention	In October 2022, the City of West Hollywood began distributing drink-spiking test strips in partnership with the Los Angeles LGBT Center's WeHo Life program to West Hollywood nightlife establishments. Drink-spiking test strips are designed to detect the possible presence of "date rape" drugs, such as GHB (gamma hydroxybutyrate) or ketamine. The test-strip user drops a small amount of drink liquid on the testing patch, which turns dark blue if drugs are present. The program partners with local nightlife venues to ensure test strips are available on an ongoing basis for interested patrons. The immediate aim is to inform and educate community members and businesses that drink-spiking test strips are a tool for personal safety that can be used anywhere at any time. The City and the Center hope that personal experience with using test strips will encourage nightlife patrons to purchase, carry, and use them on a regular basis. The City is investigating opportunities with partner agencies for additional marketing touchpoints, including video.

Ref #	Question or Comment	Topic	Response
17	Asked for awareness campaigns for testing strips and what BBB does (safe passage, chaperone services to/from vehicles, more BBB available when bars are closing, etc.).	Fentanyl Testing/ Overdose Prevention	To date, the City has utilized standard communications channels including news releases, social media posts, e-notifications, and focused work with TV news networks to raise awareness around nighttime safety and drink and Fentanyl test strip awareness. The City is investigating opportunities with partner agencies for additional marketing touchpoints, including video. The City is currently working with a public relations firm to develop materials and messaging about Block by Block services. This includes specific awareness-raising and messaging about BBB safety and hospitality support in West Hollywood through uniformed foot and bicycle patrols throughout the City's business districts and residential neighborhoods; ads and transit shelter graphics about 24/7 BBB hotlines for calls for service; BBB safety escorts for residents, businesses, and visitors; and helpful guidance offered by BBB Security Ambassadors to community members and visitors.
18	Explained drug test strips should be widely available and free for all people, regardless of gender or sexual orientation. Mentioned GHB and ketamine are drugs of concern and that these drugs only last in a person's system for a couple of hours and stressed the importance to collect evidence timely. Emphasized prevention and collection of evidence.	Fentanyl Testing/ Overdose Prevention	The City contracts with Being Alive and the Los Angeles LGBT Center to distribute fentanyl test strips to community members and the organizations create their own packaging with instructions. For Pride 2022, the City purchased 7,000 strips and distributed them among contracted and collaborative service providers. A companion palm-card with instructions on how to use the product was distributed with the strips. The City is ordering 2,000 Wise Batch test strips for distribution among providers for New Year's Eve.
19	Recommended implementing Sheriff's protocols for victims reporting a sexual assault, such as bringing them into a private room; and asked the City to encourage "nightcapit.com" and "stop tops" for bar owners.	Prevention	Staff will look into nightcapit.com and stop tops to incorporate as part of the nightlife safety outreach campaign. West Hollywood Sheriff's Station personnel have been briefed on taking reports and conducting interviews in an area where the victim feels safe. This is part of the training the UCLA RTC provides and will be covering to Station personnel.
20	Asked if there is a specific protocol or best practices standard for retrieving a business's video footage.	Security Cameras	This is all dependent on the type of video surveillance a business possesses and the protocols a business has in place when releasing video footage. For example, some businesses can only review video during normal business hours and during the work week and not all employees have access to the video. In addition, some video surveillance systems only allow for a limited amount of storage and or purge within a set period of time.

Ref #	Question or Comment	Topic	Response
21	Asked how a victim reports a sexual assault incident.	Sexual Assault	A victim can call the West Hollywood Sheriff's Station to have a Deputy respond to their location if it is within the jurisdiction (e.g. West Hollywood, Beverly Hills, Hollywood) of the Station and the Deputy will write a report. If a victim is outside of the Stations jurisdiction (e.g. San Gabriel or San Fernando Valley) they will be informed to file a report with their local or nearest police station. A victim can also come to the West Hollywood Sheriff's Station to file a report with a Station Deputy.
22	Asked about rape treatment testing process.	Sexual Assault	Victims are taken to the UCLA Rape Treatment Center (RTC) in Santa Monica by a Deputy or can go to the RTC on their own. RTC conducts a forensic examination of the victim and all evidence is collected and packaged. Packaged evidence is then booked into evidence at the West Hollywood Sheriff's Station by a Deputy and is transported to the Los Angeles County Sheriff's Department Crime Lab for testing.
23	Asked what Social Service programs are available for victim advocacy. Asked Social Services Staff to investigate case management services for victims of sexual assault, for example the Behavioral Crisis Response Unit could provide case management for nightlife incidents.	Sexual Assault	<p>The City contracts with the Los Angeles LGBT Center's Mental Health Services, STOP Violence Program and the Legal Advocacy Program for Survivors. These programs are available to the entire community -- regardless of sexual orientation and gender identity -- and provide case management, legal representation, immigration relief, emergency housing, group support, and mental healthcare.</p> <p>The Center's Mental Health Services program offers survivors various forms of trauma-informed care, such as cognitive behavioral therapy (CBT), and eye movement desensitization and reprocessing (EMDR) therapy. The Maple Counseling Center and APLA Health also offer short-term psychotherapy for community members. The Center's Legal Advocacy Program for Survivors offers legal representation and case management. Services include safety planning, court accompaniment, document preparation, and affirmative legal remedies for immigrant survivors. These include asylum, U-Visas, Violence Against Women Act (VAWA) self-petitions, family-based petitions, T-Visas, Special Immigrant Juvenile Status (SIJS), and adjustment of status. A collaboration between the Los Angeles LGBT Center and the Rape Treatment Center would be a benefit for community members.</p>
24	Wanted clarification on the timeline when a crime is reported to the Sheriff's Station.	Sheriff Operations	The timeline varies but generally a victim will call the West Hollywood Sheriff's Station to report a crime and that initial call is fielded by a dispatcher who evaluates the call and determines what type of response is required. As mentioned, the amount of time in this process varies depending on the type of call. The dispatcher enters the call information into the Computer Aided Dispatch (CAD) system for a Deputy response. A report is written by a Deputy and reviewed and approved by a Watch Sergeant. An approved report is then assigned to a Detective for investigation and follow-up.

Ref #	Question or Comment	Topic	Response
25	Asked has the change been made on not using overtime deputies for taking victim reports.	Sheriff Operations	The West Hollywood Sheriff's Station no longer has Deputies not assigned to the West Hollywood Station working the front desk.
26	Asked what protocols have been changed by Sheriff's Station to make victims feel safe. What protocols have changed to result in better safety for victims.	Sheriff Operations	West Hollywood Sheriff's Station personnel have been briefed on taking reports and conducting interviews in an area where the victim feels safe. This is part of the training the UCLA RTC provides and will be covering to Station personnel.
27	Asked how often West Hollywood Station deputies follow-up with Cedars, LGBT Center, Planned Parenthood, and Men's Health Center regarding sexual assault reported.	Sheriff Operations	West Hollywood Sheriff's Station Deputies follow-up with health providers when they are contacted by the provider concerning an incident that is reported by a patient. HIPPA prevents health providers from providing certain types of information but they are mandated reporters and required to contact the Station when they learn of an incident related to sexual assault or abuse.
28	Asked that the Sherriff's Station reach out monthly to City health providers to inquire about any sexual assaults that they treated and were reported to them rather than West Hollywood Station.	Sheriff Operations	HIPPA prevents health providers from providing certain types of information but they are mandated reporters and required to contact the Station when they learn of an incident related to sexual assault or abuse.
29	Asked Sheriff's Station for a standardized process for reporting sexual assault incidents and follow-ups.	Sheriff Operations	The West Hollywood Sheriff's Station follows the standardized Los Angeles County Sheriff's Department Manual of Policy and Procedures for Rape and Sexual Assault Cases.
30	Asked that City Staff and the Sheriff's Station work with local businesses regarding sharing surveillance videos of incidents quickly.	Sheriff Operations	Staff will work in conjunction with the West Hollywood Sheriff's Department, Chamber of Commerce, and business community regarding the idea of sharing surveillance videos of incidents quickly with the Station.
31	Explained the main problem is the process to report incidents of drugging. It leaves the victim without advocacy and the length of time loses important evidence.	Sheriff Operations	The process of reporting incidents of drugging is dependent upon the condition of the individual when medical response arrives. Emergency medical providers will prioritize the safety and stabilization of their patients over the preservation of any possible evidence. If medical personnel notice irregularities they will contact their local law enforcement agency of the possible crime that may have been committed and the agency will respond and provide resources along with taking a report.

Ref #	Question or Comment	Topic	Response
32	Inquired on who makes the determination whether a person is taken to Cedars or the RTC.	Sheriff Operations	The determination of where a patient is taken is dependent on the condition of the individual when medical response arrives. If a patient is coherent and communicates what transpired they would be informed about the UCLA Rape Treatment Center after being stabilized. If they are incoherent and there are no signs of sexual assault they will be treated. Emergency medical providers will prioritize the safety and stabilization of their patients over the preservation of any possible evidence. If medical personnel notice irregularities they will contact their local law enforcement agency of the possible crime that may have been committed and the agency will respond and provide resources along with taking a report.
33	Asked what kind of cultural sensitivity training deputies go through.	Training	Deputies receive a minimum of 16 hours of Cultural Sensitivity and Racial Profiling training in the academy and another 16 hours as part of patrol school. Deputies are also updated on the Department's Policy of Equality at least once a year and attend Cultural Diversity and Implicit Bias and Cultural Competency training periodically. The West Hollywood Sheriff's Station is the first Station in the entire Department to receive the newly developed LGBTQ+ Awareness for Law Enforcement Agency Employees training. This training began in September and is being implemented throughout the Los Angeles County Sheriff's Department.
34	Asked what cannabis licenses require with respect to overconsumption training.	Training	All cannabis consumption business licenses include compliance with the City's municipal code and require employee training and customer education about the various products the consumption area sells, including potency of the products, absorption time, and effects of the products. Employees are required to educate all customers as to the items mentioned in an effort to ensure responsible consumption. In addition, cannabis consumption areas are required to create patron consumption guidelines that may include the utilization of labels, menu notifications, signage, portion control, dosage monitoring, and staff education to prevent the overconsumption of cannabis by patrons.
35	Asked the difference between training of all LASD deputies vs West Hollywood-specific deputies. Do you have a specific protocol for best practices?	Training	All deputies receive the same standardize training regardless of what Sheriff's station they are assigned to. However, West Hollywood Sheriff's Station Deputies have received additional training by the UCLA Rape Treatment Center related to sexual assaults and are currently going through the newly developed LGBTQ+ Awareness for Law Enforcement Agency Employees training.

Ref #	Question or Comment	Topic	Response
36	Requested a time frame for sensitivity training; that training curriculum be taken to the Transgender Advisory Board and LGBTQ+ Advisory Board for their feedback; and that training participants include Sheriff, Fire, EMT, and volunteers.	Training	West Hollywood Sheriff's Station personnel are currently going through the newly developed LGBTQ+ Awareness for Law Enforcement Agency Employees training that was developed by the Los Angeles County LGBTQ+ Committee. Approximately 47 Deputies have attended the training and the training will continue to be offered until all Station Deputies have completed the training. The West Hollywood Sheriff's Station is also looking to supplement this training with input from the West Hollywood community.
37	Requested that staff to work with the RTC on a victim advocacy caseworker program.	Training	The City contracts with the Los Angeles LGBT Center's Mental Health Services, STOP Violence Program and the Legal Advocacy Program for Survivors. The Center's Legal Advocacy Program for Survivors offers legal representation and case management. Services include safety planning, court accompaniment, document preparation, and affirmative legal remedies for immigrant survivors. These include asylum, U-Visas, Violence Against Women Act (VAWA) self-petitions, family-based petitions, T-Visas, Special Immigrant Juvenile Status (SIJS), and adjustment of status. A collaboration between the Los Angeles LGBT Center and the Rape Treatment Center would be a benefit for community members.
38	Asked what type of LGBTQ training sworn officers receive and what type of training volunteers have receive.	Training	All Deputies and Sergeants receive the same level of academy and patrol training which is a minimum of 16 hours of Cultural Sensitivity and Racial Profiling training in the academy and another 16 hours as part of patrol school. Deputies and Sergeants are also updated on the Departments Policy of Equality at least once a year and attend Cultural Diversity and Implicit Bias and Cultural Competency training periodically. West Hollywood Sheriff's Station personnel are also completing the newly developed LGBTQ+ Awareness for Law Enforcement Agency Employees training. This training began in September and is being implemented throughout the Los Angeles County Sheriff's Department. Volunteers of the West Hollywood Sheriff's Station will also be participating in the LGBTQ+ Awareness for Law Enforcement Agency Employees training and any other supplemental LGBTQ+ training the Station will go through.
39	Asked for security guard trainings for nightlife safety, such as how to respond to victims.	Training	Staff will work with the UCLA Rape Treatment Center on providing a training for security guard personnel at nightlife establishments. The UCLA RTC is currently providing training to West Hollywood Sheriff's Station and Block by Block personnel.



Ref #	Question or Comment	Topic	Response
40	Asked for a more robust and fresh training across the board (security, BBB, Sheriff, cannabis businesses, etc.) by looking at desired competencies, asked to review a copy of the sensitivity training the Sheriff's Deputies receive, and asked to do a more engaged community outreach campaign.	Training	West Hollywood Sheriff's Station and Block by Block personnel are currently participating in sexual assault training through the UCLA Rape Treatment Center. In addition, West Hollywood Sheriff's Station personnel are completing the newly developed LGBTQ+ Awareness for Law Enforcement Agency Employees training. This training began in September and is being implemented throughout the Los Angeles County Sheriff's Department. Volunteers of the West Hollywood Sheriff's Station will also be participating in the LGBTQ+ Awareness for Law Enforcement Agency Employees training and any other supplemental LGBTQ+ training the Station will go through. Staff contracted with a local public relations firm in September to enhance outreach efforts to communicate the expansion of the City's collaborative public safety programs.
41	Asked what BBB does when they see a victim. Supports additional training for all safety individuals and specific training related to working with the LGBTQ+ community.	Training	Block by Block staff contact the West Hollywood Sheriff's Station immediately if they observe or are approached by a victim. Block by Block staff are participating in training with the UCLA Rape Treatment Center at the West Hollywood Sheriff's Station. In addition, Block by Block staff complete Cultural Sensitivity training when being onboarded and complete again on an annual basis.
42	Bystander training was helpful, but how do we measure effectiveness of the trainings.	Training	The measuring metric for the Bystander Intervention training program will be to evaluate the number of drink spiking/sexual assault incidents occurring at establishments serving alcohol for onsite consumption. In addition, staff will be performing compliance checks beginning next year at businesses to ensure employees have completing this required training.
43	Asked to look at training education liaisons for new businesses and asked if the City is looking at correct KPI's for the bystander training?	Training	Staff will work with the business community on the idea of establishing training education liaisons and will be using the number of drink spiking/sexual assault incidents occurring at establishments serving alcohol for onsite consumption as the KPI to reflect the effectiveness of the program.
44	Talked about conducting sensitivity and sexual assault training on a quarterly basis and suggested partnering with more than one service provider for trainings.	Training	West Hollywood Sheriff's Station and Block by Block personnel are currently participating in sexual assault training through the UCLA Rape Treatment Center. In addition, West Hollywood Sheriff's Station personnel are completing the newly developed LGBTQ+ Awareness for Law Enforcement Agency Employees training. This training began in September and is being implemented throughout the Los Angeles County Sheriff's Department. Volunteers of the West Hollywood Sheriff's Station will also be participating in the LGBTQ+ Awareness for Law Enforcement Agency Employees training and any other supplemental LGBTQ+ training the Station will go through.