

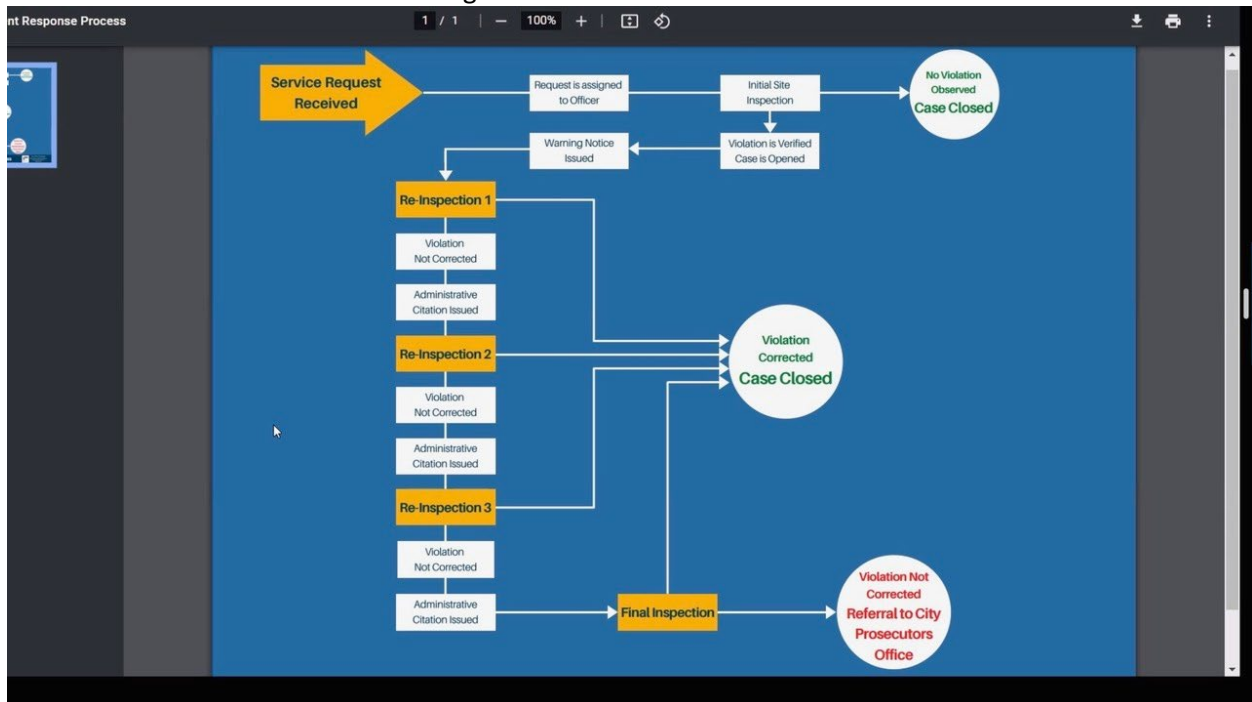
Public Comments

From: Ogden Dr. Neighborhood Watch <ogdenwatch@gmail.com>
Sent: Sunday, August 7, 2022 12:05 PM
To: Jessica Anukam <JAnukam@weho.org>
Subject: Fwd: Forwarded email: Fire started under the apartment in space #15.

CAUTION - EXTERNAL SENDER. Please do not click links or open attachments unless you recognize the source of this email and know the content is safe.

Hi Jessica,
I will make reference to both of these documents, flow chart and email Monday night. Could you see that they get into the right hands please?
Thank you.
Best,
Mike Carter

This process begs for streamlining. It is an undue burden on those who place service requests and are met with undue resistance from management.



The email below represents what is happening and has been happening in all our unsecured subterranean parking garages for scores of years. It's getting worse. The email was sent in spite of an earlier reply by property management

Begin forwarded message:

From: Erzsébet BR <ematisb@gmail.com>
Subject: Forwarded email: Fire started under the apartment in space #15.

Date: July 28, 2022 at 4:49:18 PM PDT

To: ogdenwatch@gmail.com

Please read below, this is an email thread with our management. The homeless guy started a fire under the apartment but he was gone by the time the firefighters were here.

Just wanted you to know.

----- Továbbított levél -----

Feladó: **Nora Brandeis** <norabrandeis@gmail.com>

Dátum: 2022. júl. 28., Cs, du. 4:19

Tárgy: Re: Fire started under the apartment in space #15.

Címzett: Lucy R. Morales <lucy@carnahandexter.com>

Másolatot kap: Jazmin Ruvalcaba <jazmin@carnahandexter.com>, Erzsébet BR <ematisb@gmail.com>

Hello again,

We did not even see him around. Alex (Apt 12) said he just moved his car from that spot and there was nothing. This happened within a few minutes and he left. We are lucky we were home and someone happened to see the fire.

A month ago my mom sent you guys an email mentioning about how he has flashed his penis. She also called because of the leak on her kitchen faucet because no one showed up for days. On the phone, you guys also spoke to my mom about the letter of agency, and my mom was told that you guys are getting estimates. That was in June. It's now almost August and you are still getting quotes? This is urgent and we can't wait another week or a year. We got lucky that we were home but this could happen at night and we could all die due to you guys not getting the best price to save a few dollars. We are in danger clearly.

We do keep calling police and once the police leaves he comes back. He just comes back anytime and every time. Calling the police is not enough. Latest call to the police by my mom was on 7/26/22 and you guys were also notified via e-mail of the new incident.

Please stop trying to save money because our lives are at stake. We have no control and have been asking for this gate for a very long time and nothing happens just words about estimates or quotes. At this point we have been afraid to go take the trash down at night and now we can't even live our lives during the day normally due to possible arson, etc.

We pay rent on time - every time for years, so please do the right thing and do your part to keep your tenants safe. I hope our safety is more important than getting more quotes to save the most amount of dollar bills.

Thanks.

Sincerely,

Nora Brandeis

On Jul 28, 2022, at 3:56 PM, Lucy R. Morales <lucy@carnahandexter.com> wrote:

Hi Nora-

I am on the phone with Alex he is going to go clean-up. Alex is going by regularly to get him out and we are working on quotes to gate the building 2 access points. We are also working on ideas for the driveway. Any time you see him call us right away and I will send Alex to contact the LASD to get him out.

Thank you,

Lucy R. Morales

General Manager

Carnahan-Dexter

Property Management, Inc.

[20121 Ventura Blvd. #203](#)

[Woodland Hills, CA 91364](#)

818-999-2101 Ext. 101

Fax-818-999-1426

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From: Nora Brandeis <norabrandeis@gmail.com>

Sent: Thursday, July 28, 2022 3:48 PM

To: Lucy R. Morales <lucy@carnahandexter.com>; Jazmin Ruvalcaba <jazmin@carnahandexter.com>

Subject: Fire started under the apartment in space #15.

Hello,

Firefighters just left, and they stated papers were lit on fire. There was no one around to arrest. We need a gate. Please this is urgent. There are also no cameras and the firefighters even asked if there are any but of course there is nothing.



Sincerely,
Nora Brandeis