



## CITY OF WASILLA

290 E. HERNING AVE.

WASILLA, ALASKA 99654-7091

PHONE: (907) 373-9050

FAX: (907) 373-0788

### INFORMATION MEMORANDUM NO. 92-05

FROM: Larry Bridge/Robert E. Harris  
Public Works Director

DATE: February 20, 1992

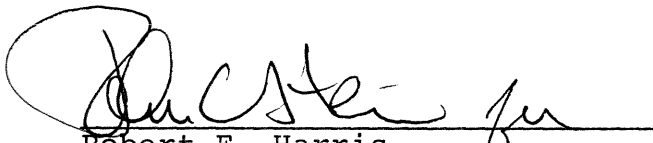
RE: Snow Removal and Plowing Update  
October to December 1991

According to the Palmer Flight Service official monitoring station the total measurable snowfall was up 15 inches during this period from 50 inches in 1990 to 65 inches in 1991.

In 1990, we had 7 callouts for plowing, 5 were for the entire City. Total number of call outs for snow hauling of downtown streets in 1990 for this period was 5. In 1991 it was 6 with a total cost of \$13,425, averaging \$2,195. The total number of callouts for 1991 was 8 with 6 for the entire City. Total cost was \$17,559 in 1991. Average call out cost was \$2,195. In addition, the City Grader was utilized for a total of 134 hours in 1991 as compared to 154 hours in 1990.

The complaints filed in the Public Works Department over this period of time was 21 compared to 51 the year before. The variety of complaints were normal; from, "where are the plows?" to, "you plowed my driveway shut." We have noticed an increase in neighbor versus neighbor complaints, such as, one neighbor complaining about the other neighbor pushing snow from his driveway onto the other neighbors property and will the City do anything?

In 1988 we implemented the call out time sheets for the contractors and have been reevaluating them each year to improve the format. These sheets enable the Public Works Department to break down the maintenance costs, compare cost from past years, help improve productivity in road maintenance and provide necessary information for the budgetary process.

  
Robert E. Harris  
Director of Public Works

From October through December 1991

Item	1990	1991
Measurable snowfall	50"	65"
Number of Plowing call outs	7	8
Number of Plowing call outs full coverage	5	6
Total Cost for snow removal	\$17,342	\$17,559
Average cost per call out	\$2,477	\$2,195
No. of call outs/snow hauling downtown streets	5	6
Cost of snow hauling downtown streets	\$12,521	\$13,425
Avg cost snow hauling downtown streets	\$2,504	\$2,195
City grader hours	154 hrs	134 hrs
No. of complaints	51	21