



Staff Report

City of Manhattan Beach

TO: Honorable Mayor Powell and Members of the City Council

THROUGH: David N. Carmany, City Manager

FROM: Jim Arndt, Director of Public Works

DATE: June 5, 2012

SUBJECT: Skechers USA Inc. Water and Sewer Bill Reimbursement of \$242,866.48 for Overpayment of Water and Sewer Charges and Delegate to the City Manager Authority to Execute Settlement Agreement

RECOMMENDATION:

Staff recommends that the City Council authorize settlement of a claim and reimburse \$242,866.48 to Skechers USA Inc. for overpayment of water and sewer charges that occurred from July 2007 through April 2012 and delegate to the City Manager authority to execute a settlement agreement on behalf of the City in the form approved by the City Attorney.

FISCAL IMPLICATIONS:

Water and sewer reserves will fund the \$242,866.48 reimbursement, with \$189,431.73 coming from the water reserves and \$53,434.75 from sewer reserves.

BACKGROUND:

The meter installed for water consumption at 330 S. Sepulveda (Sketchers) is a Sensus 3” turbine meter with an eight(8) dial register, measuring water flow in units of Cubic Feet. Each of the eight dials represent a place holder in the totalized units of water flow through the meter, beginning from right to left at .10 cubic feet and going to 1 million cubic feet (see Attachment I).

In July, 2007 meter #67299307 was installed at 330 S. Sepulveda with a meter register read of:

0,000,000.0 Cubic Feet

On the dials of the most common residential and commercial water meters, a place holder for .10 cubic feet is not used and the first two dials, 1 cf and 10cf, are identified by black or red backgrounds indicating to the meter reader not to enter these as a place holder in the metered consumption (water consumption is billed in units of 100 cubic feet or HCF).

During the initial meter reading cycles following the meter installation in July, 2007 the City meter reader incorrectly dropped the first two dials to the right (as customary in most common meters because they are blacked out) and entered the remaining dials to the left as the read. This resulted in the dial representing 10cf being reported as 100cf.

EXAMPLE: *In May, 2008 the meter register read 0048209.1. The meter read was entered as 4820 when the correct read should have been 482.*

This meter reading error continued during the first four meter reading cycles (8 months) and was subsequently corrected during the re-read until the May, 2008 reading when the 4 digit read (including the 10cf dial) was inaccurately verified as the “correct” read. As a result, following meter reads were entered to include the 10cf dial. In many instances it prompted re-reads and was verified as the correct read.

Once a mistaken “high read” or “low read” is verified as accurate in the billing system, the read consumption is used as a metric for comparative analysis and inaccurate reads are accepted.

The incorrect high reads resulted in billing tenfold over what should have been billed. For example, in 2011, Skechers paid \$119,963.40 for water, when they should have paid \$3,474. This was a consistent pattern beginning in July 2007 when the meter was installed until April 2012 when staff was made aware of the meter misreads.

DISCUSSION:

Because of ongoing rereads since July 2007 and further investigation by Skechers of their water use, staff further investigated the meter and its operation and concluded that the meter had been misread. Staff met with Joe Balogh, Skechers Manager of Facilities Maintenance on Thursday May 3rd, 2012 to discuss the matter. As stated above, the misreads caused the Skechers facility at 330 Sepulveda Blvd. to be billed 10 times more than what they should have for water and sewer services.

Staff has conducted a thorough and complete review of the incident and determined and confirmed the following: (i) that the misreads occurred consistently in the same percentage for each billing cycle beginning in July 2007 through May 2012; and (ii) this misread was an isolated incident as the meter serving the Skechers facility is a “one of a kind meter” in the system.

It is important to point out that no other businesses or residential meter are impacted by the Skechers billing error. The three – inch meter in question serves only Skechers and is the only one in service in the City. To ensure that this error does not occur again, the Skechers meter has been replaced with a traditional read meter, and all future meter purchases for the water system will be consistent with the current dial – read system.

In order to check that similar problems did not exist in other large meters, staff has reread all 437 1.5 – inch meters and 389 meters 2 inches or larger. No errors were discovered.

To protect against future reading errors, all Public Works water personnel will be given re-training regarding reading of various meter types and sizes. Public Works and Finance are working on instituting a system that “flags” any meter that has two consecutive meter re-read requests. Once notified, a supervisor would be required to review and approve the reread results and investigate any possible systemic issues surrounding the meter read accuracy.

The City has worked proactively with Skechers to address the problem and is recommending approval to reimburse Skechers in the amount of \$242,866.48. There are sufficient funds available to reimburse the overbilling.

Attachment I: Image of Water Meter

Attachment II: Skechers claim

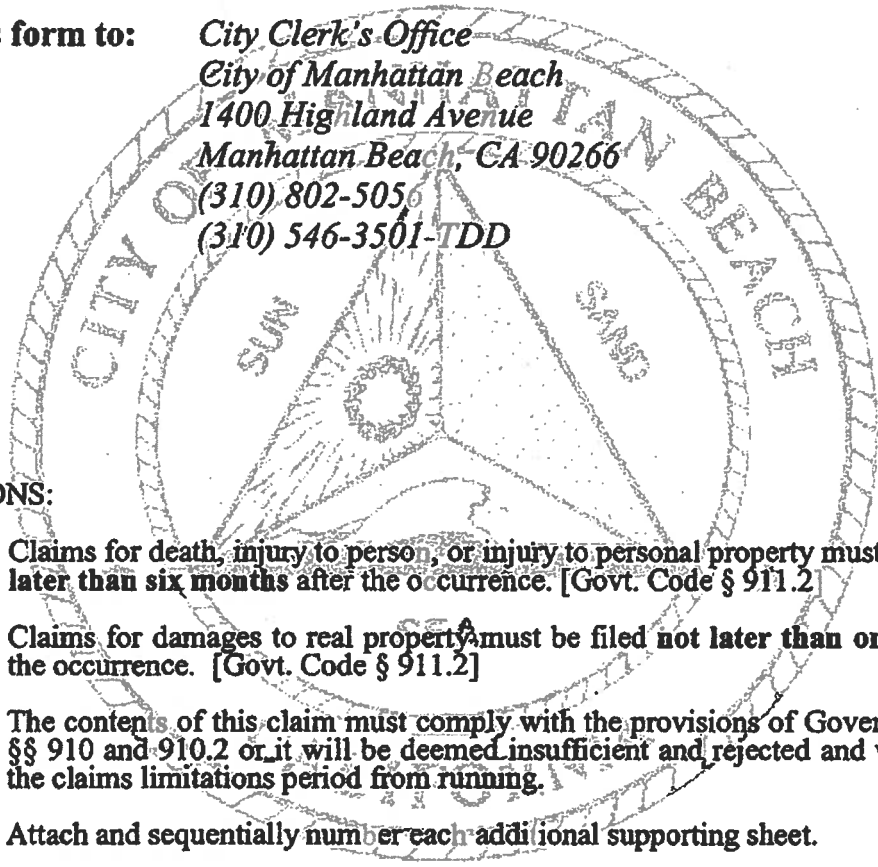
cc: Bruce Moe, Director of Finance
Raul Saenz, Utilities Manager



CITY OF MANHATTAN BEACH CLAIM FOR DAMAGES TO PERSON OR PROPERTY

Return this form to:

*City Clerk's Office
City of Manhattan Beach
1400 Highland Avenue
Manhattan Beach, CA 90266
(310) 802-5056
(310) 546-3501-TDD*



INSTRUCTIONS:

1. Claims for death, injury to person, or injury to personal property must be filed not later than six months after the occurrence. [Govt. Code § 911.2]
2. Claims for damages to real property must be filed not later than one year after the occurrence. [Govt. Code § 911.2]
3. The contents of this claim must comply with the provisions of Government Code §§ 910 and 910.2 or it will be deemed insufficient and rejected and will not stop the claims limitations period from running.
4. Attach and sequentially number each additional supporting sheet.
5. Read the entire claim before filing.
6. **YOU MUST SIGN AND DATE THIS CLAIM FORM BEFORE SUBMITTING.**
If you do not, the form will be returned to you and the claims limitations period will continue to run.

PLEASE NOTE: If you wish to receive a conformed copy, **YOU MUST** provide an extra copy of the Claim and a self-addressed, stamped envelope.

CLAIMANT INFORMATION

JOE BALOGH
SKECHERS, USA, INC

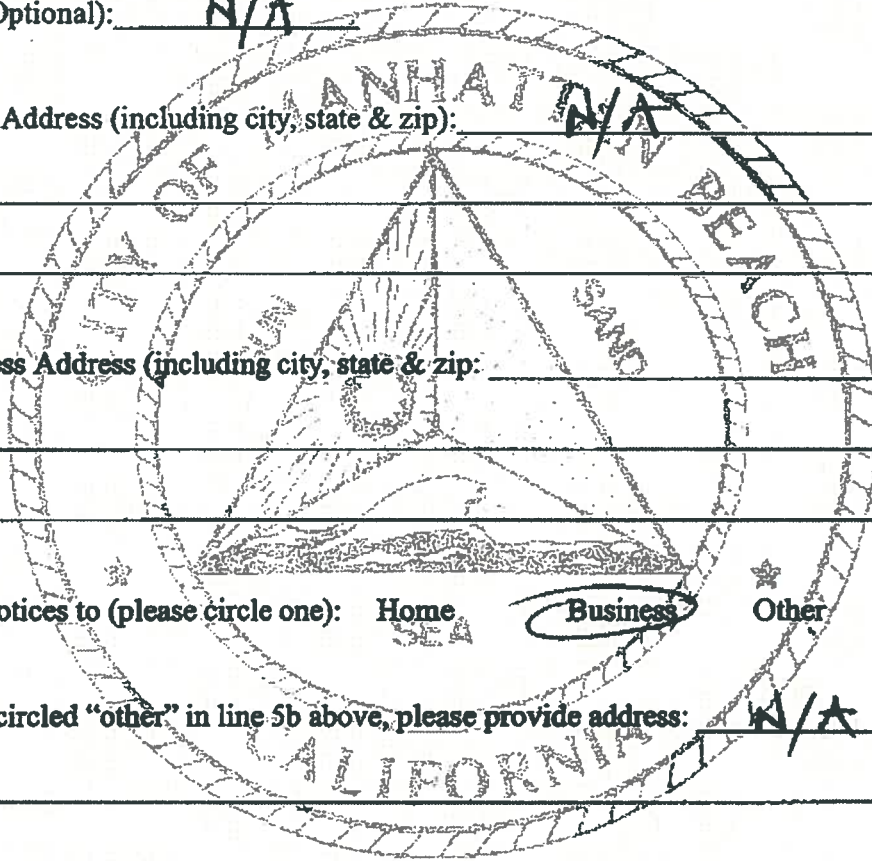
1. Name: _____ 1a. Aliases: N/A
2. DOB: N/A 2a. DL#: N/A
3. Home Telephone: N/A 3a. Business Telephone: 310.318.3100
4. SS# (Optional): N/A X 4227

5. Home Address (including city, state & zip): N/A

5a. Business Address (including city, state & zip): _____

5b. Mail notices to (please circle one): Home Business Other

5c. If you circled "other" in line 5b above, please provide address: N/A



DAMAGE OR INJURY INFORMATION

6. When did damage or injury occur? Date: JULY, 2007 - MARCH, 2012 Time: _____

7. If claim is for equitable indemnity, please give the date the claimant was served with the complaint: Date: NA

8. Where did damage or injury occur?: (Describe fully and locate on the attached diagram, if appropriate.): WATER METER WAS MIS-READ:
METER # 67299307

9. Give a detailed description of how the damage or injury occurred: WATER METER WAS MIS-READ RESULTING IN BILLING IN AN AMOUNT 10 TIMES GREATER THAN WHAT IT SHOULD HAVE BEEN, WHICH ALSO RESULTED IN A HIGH WASTEWATER BILL

10. If the basis of liability is alleged to be an act or omission of a City officer or employee, complete the following:

a. Name of such officer or employee, if known: VARIOUS PUBLIC WORKS STAFF MEMBERS

b. Claimant's statement of the basis for such liability: THE RE-READ RECORD HOUSES IN FINANCE IDENTIFIES PUBLIC WORKS STAFF INVOLVEMENT. SEE ATTACHMENT 1

11. If the basis of liability is alleged to be a dangerous condition of public property, complete the following:

a. Public property alleged to be dangerous: N/A

b. Claimant's statement of the basis for such liability: N/A

12. Give a description of the injury, property damage or loss, so far as is known at the time of this claim. (If there were no injuries, state "No Injuries."): WATER METER READING AND BILLING ERRORS RESULTED IN OVER PAYMENT OF \$ 242,866.48

13. Name and address of any other person injured: N/A

14. Name and address of the owner of any damaged property: SKECHERS USA, INC.
330 S. SEPULVEDA BLVD
MANHATTAN BEACH, CA
90266

15. Amount claimed as of this date: \$ 242,866.48

16. Estimated amount of future costs: \$ 0

17. Total amount claimed: \$ 242,866.48

18. Basis for computation of amount claimed (include copies of all bills, invoices, estimates, etc.): WATER BILLING RECORDS WHICH ALLOWED THE
CALCULATION OF THE DIFFERENCE BETWEEN ACTUAL
BILLINGS PAID AND WHAT SHOULD HAVE BEEN
BILLED AND PAID. SEE ATTACHMENT 2

19. Jurisdiction: You must represent whether the claim is (check one):
 19a. a "limited civil case" (amount does not exceed \$10,000 or exceeds \$10,000 but does not exceed \$25,000) [see Government Code 910(f)].
 19b. an "unlimited civil case" (amount exceeds \$25,000).

20. Damaged vehicle (if applicable):
20a. Year: _____
20b. Make: N/A
20c. Model: _____
20d. VIN #: _____
20e. Mileage: _____

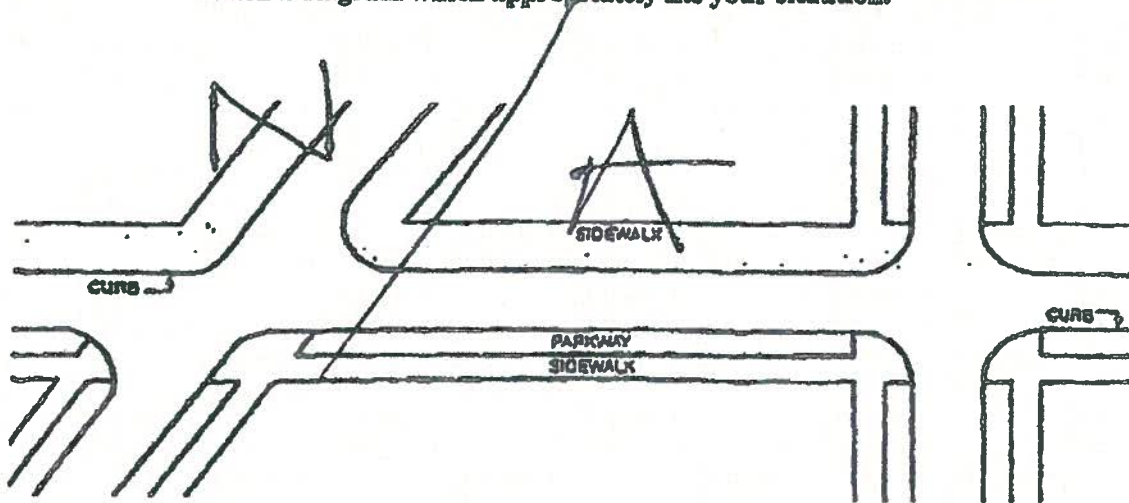
21. Names and addresses of witnesses, doctors, and hospitals:
Witness: N/A
Witness: _____
Witness: _____
Doctor: _____
Doctor: _____
Doctor: _____
Hospital: _____
Hospital: _____
Hospital: _____

READ CAREFULLY

For all accident claims, place on the following diagram the names of streets, including North, South, East and West; indicate the place of the accident by an "X" and by showing house numbers or distances to street corners.

If a City vehicle was involved, designate by the letter "A" the location of the City vehicle when you first saw it, and "B" as the location of yourself or your vehicle when you first saw the City vehicle. Designate "A-1" as the location of the City vehicle at the time of the accident and "B-1" as the location of your vehicle at the time of the accident. Designate the point of impact as "X."

NOTE: If the diagram below does not fit the situation, sign and date this page, and attach a diagram which appropriately fits your situation.



WARNING: IT IS A CRIMINAL OFFENSE TO FILE A FALSE CLAIM
(Penal Code 72; Insurance Code 1871.1)

X *[Signature]*
Signature
BALOGH, J

X 5/17/12
Date

ATTACHMENT 1

Account Listing
CITY OF MANHATTAN BEACH

Account #	Role	Name & Address	Last Billed	Last Payment	Status	Customer On Account	Deposits	Balance Due
89-0019010-07	tenant	SKECHERS USA INC, 225 S SEPULVEDA BLVD MANHATTAN BEACH, CA 90266-6825	03/27/2012	04/06/2012	a	0.00	0.00	0.00

Service location : 330 S SEPULVEDA BLVD
MANHATTAN BEACH, CA 90266

Date	Type	Doc. No	Amount	Description	On Acct	Running Balance
04/10/2012	Memo	SW 4/9/12	MTR	CHK LEAK @ 0736953.6, DIAL MOVING-REPORT CONDITION TO JOE PER MIKE	0.00	0.00
04/06/2012	Receipt	01482093	22,066.94	rec040612	0.00	22,066.94
03/27/2012	Bill	01486857	22,066.94	Auto generated billing for document d	0.00	22,066.94
03/15/2012	Memo	CF 03/13/12	READ@7241704	CHNG READ TO 72417		
03/12/2012	Memo	SW 3/12/12	JOE @ FACILITY DEPT REGARDING HIGH USAGE, NO LANDSCAPE MTR. ONLY SHOW 1 ACCT ACTIVE, TOLD HIM TO CALL BRIAN WRIGHT			
02/09/2012	Receipt	01467355	17,471.02	rec020912	0.00	0.00
01/27/2012	Bill	01471068	17,471.02	Auto generated billing for document d	0.00	17,471.02
01/26/2012	Memo	SW 1/26/12	READ @ 685662	PER PATRICK, CHNG READ TO 68566		
12/16/2011	Receipt	01453503	21,382.47	rec121611	0.00	0.00
11/29/2011	Bill	01455179	21,382.47	Auto generated billing for document d	0.00	21,382.47
11/16/2011	Memo	CF 11/15/11	READ@65527	PER MATT.		
10/06/2011	Receipt	01435168	34,474.37	rec100611	0.00	0.00
09/28/2011	Bill	01438992	34,474.37	Auto generated billing for document d	0.00	34,474.37
09/26/2011	Memo	SW 9/15/11	REREAD @ 602897/60780	PER SHAWN		
08/08/2011	Receipt	01420475	26,241.87	rec080811	0.00	0.00
07/28/2011	Bill	01423031	26,241.87	Auto generated billing for document d	0.00	26,241.87
06/06/2011	Receipt	01404862	20,795.07	rec060611	0.00	0.00
05/25/2011	Bill	01406804	20,795.07	Auto generated billing for document d	0.00	20,795.07
05/13/2011	Memo	SW 5/13/11	READ @ 47252	PER DALE		
04/11/2011	Receipt	01390060	33,375.22	rec041111	0.00	0.00
03/29/2011	Bill	01391074	33,375.22	Auto generated billing for document d	0.00	33,375.22
03/28/2011	Memo	SW 3/28/11	REREAD @ 42062/42637	APPEARS TO HAVE LEAK, LEFT MSG ON VOICE MAIL TO MONICA REGARDING HIGH USAGE LEAK.		
02/07/2011	Receipt	01374190	20,016.32	rec020711	0.00	0.00
01/27/2011	Bill	01375198	20,016.32	Auto generated billing for document d	0.00	20,016.32
01/24/2011	Memo	SW 1/24/11	SPOKE W/MONICA GARCIA @ 318-3100X4323	REGARDING HIGH USAGE, SHE SAID JOHN DWYER (BUILDING MGR @ SKECHERS FOUND OUT THE PROBLEM OF HIGH USAGE). TOLD MONICA ANOTHER HIGH BILL GOING OUT THIS WEEK. SHE WILL CALL IF NEEDS TO CHECK READ AGAIN.		
01/19/2011	Memo	CF 01/18/11	READ@ 35195	PER MATT		

Account Listing
CITY OF MANHATTAN BEACH

Account #	Role	Name & Address	Date	Type	Doc. No	Last Billed	Last Payment	Status	Customer On Account	Deposits	Balance Due		
			<u>Date</u>	<u>Type</u>	<u>Doc. No</u>	<u>Amount</u>	<u>Description</u>		<u>On Acct</u>	<u>Running Balance</u>			
			12/13/2010	Receipt	01361140	17,758.72	rec121310		0.00	0.00			
			11/30/2010	Memo	SW 11/19/10 SEE NOTE FROM BRIAN: I had Shawn go out and investigate the meter read at Sketchers (330 S. Sepulveda). He indicated the meter is turning non-stop at a relatively quick pace. He reported a current read of 30755. We have been noticing large volumes of water being pumped out through the rear of the property throughout the day. Our Wastewater and Sewer Supervisor, Justin, made a visit to see what was going on, and was informed that they have a sump pump in their basement level garage for pumping out water used in their cooling system. This still seems like an extraordinary amount of water usage. I don't have a contact number for them, but Justin may know the phone number of their maintenance staff. I will see if he can get in touch with them. As of right now, the bill is correct and Shawn verified the read.								
	Bill		11/24/2010	Bill	01359242	17,758.72	Auto generated billing for document d		0.00	17,758.72			
	Memo		11/23/2010	Memo	SW 11/23/10 REREAD @ 30401/30755, MTR RUNNING VERY FAST PER SHAWN, BRIAN WRIGHT WILL CONTACT CUSTOMER								
	Memo		11/23/2010	Memo	SW 11/23/10 NOTE FRM BRIAN EMAIL 11/19/10 had Shawn go out and investigate the meter read at Sketchers (330 S. Sepulveda). He indicated the meter is turning non-stop at a relatively quick pace. He reported a current read of 30755. We have been noticing large volumes of water being pumped out through the rear of the property throughout the day. Our Wastewater and Sewer Supervisor, Justin, made a visit to see what was going on, and was informed that they have a sump pump in their basement level garage for pumping out water used in their cooling system. This still seems like an extraordinary amount of water usage.								
	Memo		11/23/2010	Memo	As of right now, the bill is correct and Shawn verified the read.								
	Memo		11/23/2010	Memo	SW 11/16/10 READ @ 304016 PER PATRICK, CHNG READ TO 30401								
	Receipt		10/14/2010	Receipt	01345135	7,182.64	rec101410		0.00	0.00			
	Bill		09/29/2010	Bill	01343389	7,182.64	Auto generated billing for document d		0.00	7,182.64			
	Memo		09/21/2010	Memo	SW 9/20/10 REREAD @ 253765/25497 PER DALE								
	Receipt		08/09/2010	Receipt	01328482	7,245.91	rec080910		0.00	0.00			
	Bill		07/29/2010	Bill	01327417	7,245.91	Auto generated billing for document d		0.00	7,245.91			
	Memo		07/23/2010	Memo	SW 7/20/10 REREAD @ 23377/23415 PER SHAWN								
	Receipt		06/07/2010	Receipt	01312547	3,499.66	rec060710		0.00	0.00			
	Bill		05/28/2010	Bill	01312053	3,499.66	Auto generated billing for document d		0.00	3,499.66			
	Memo		05/21/2010	Memo	SW 5/19/10 READ @ 21314 PER BILL								
	Receipt		04/12/2010	Receipt	01298532	1,711.45	rec041210		0.00	0.00			
	Bill		03/30/2010	Bill	01295494	1,711.45	Auto generated billing for document d		0.00	1,711.45			
	Memo		03/26/2010	Memo	SW 3/17/10 READ @ 203379 PER MIKE. CHNG READ TO 20338								
	Memo		02/26/2010	Memo	SW 2/26/10 CHANGE SVC LOCATION PER JAN GUYER (BILLING)								
	Receipt		02/18/2010	Receipt	01284261	19,233.91	rec021810		0.00	0.00			
	Bill		01/30/2010	Bill	01280047	19,233.91	Auto generated billing for document d		0.00	19,233.91			

Account Listing
CITY OF MANHATTAN BEACH

Account #	Role	Name & Address	Date	Type	Doc. No	Last Billed	Last Payment	Status	Customer On Account	On Acct	Running Balance	Deposits	Balance Due
			01/29/2010	Memo	SW 1/29/10 REREAD @ 19659/19899, MORE OCCUPIED PER QUENTIN, MONICA GARCIA WILL CALL THE PROJECT MGR READING HIGH USAGE.								
			12/10/2009	Receipt	01267745	2,212.43	rec121009			0.00	0.00		0.00
			11/25/2009	Bill	01263663	2,212.43	Auto generated billing for document d			0.00	2,212.43		2,212.43
			11/19/2009	Memo	SW 11/19/09 READ @ 141985, CHNG READ TO 14198								
			10/14/2009	Receipt	01253120	3,998.66	rec101409			0.00	0.00		0.00
			09/29/2009	Bill	01248374	3,998.66	Auto generated billing for document d			0.00	3,998.66		3,998.66
			08/17/2009	Receipt	01239196	3,131.19	rec081709			0.00	0.00		0.00
			07/31/2009	Bill	01233699	3,131.19	Auto generated billing for document d			0.00	3,131.19		3,131.19
			07/30/2009	Memo	SW 7/22/09 READ @ 116,353.8 PER PATRICK. CHNG READ TO 11635								
			06/12/2009	Receipt	01224176	2,604.91	rec061209			0.00	0.00		0.00
			05/28/2009	Bill	000001007354	2,604.91				0.00	2,604.91		2,604.91
			05/22/2009	Memo	SW 5/15/09 READ @ 10342 PER QUENTIN								
			04/10/2009	Receipt	00000100784C	1,884.62				0.00	0.00		0.00
			03/30/2009	Bill	00000100735C	1,884.62				0.00	1,884.62		1,884.62
			03/23/2009	Memo	SW 3/23/09 READ @ 9285 PER QUENTIN								
			02/13/2009	Receipt	000001007762	1,465.38				0.00	0.00		0.00
			01/29/2009	Bill	00000100771C	1,465.38				0.00	1,465.38		1,465.38
			12/12/2008	Receipt	000001006427	2,988.47				0.00	0.00		0.00
			11/25/2008	Bill	000001012658	2,988.47				0.00	2,988.47		2,988.47
			10/14/2008	Receipt	000001006902	1,980.51				0.00	0.00		0.00
			09/29/2008	Bill	000001007539	1,980.51				0.00	1,980.51		1,980.51
			08/18/2008	Receipt	000001007568	2,465.86				0.00	0.00		0.00
			07/29/2008	Bill	000001007277	2,465.86				0.00	2,465.86		2,465.86
			07/22/2008	Memo	SW 7/22/08 REREAD @ 5992/0059996.5 PER JOE								
			06/13/2008	Receipt	000001006356	1,218.44				0.00	0.00		0.00
			05/28/2008	Bill	000001007148	1,218.44				0.00	1,218.44		1,218.44
			05/27/2008	Memo	SW LOTS OF LANDSCAPE PER JIM								
			05/27/2008	Memo	SW 5/27/08 REREAD @ 0048209.1 PER KEN ON 5/23/08 & 0048399.9 PER JIM 5/27/08. CHNG PREV READ 432 TO 4322								
			04/14/2008	Receipt	000001007022	291.12				0.00	0.00		0.00
			03/28/2008	Bill	000001012653	291.12				0.00	291.12		291.12
			03/21/2008	Memo	SW 3/21/08 READ @ 4322 PER SHAWN. CHNG READ TO 432								
			02/14/2008	Receipt	000001007439	287.24				0.00	0.00		0.00
			01/29/2008	Bill	000001007567	287.24				0.00	287.24		287.24
			01/23/2008	Memo	SW 1/23/08 READ @ 393 PER SHAWN.								
			12/17/2007	Receipt	000001007472	355.14				0.00	0.00		0.00

Account Listing
CITY OF MANHATTAN BEACH

Account #	Date	Role	Name & Address	Doc. No	Last Billed	Last Payment	Status	Customer On Account	On Acct	Deposits	Balance Due
	11/29/2007			000001007201	355.14				0.00		355.14
	11/28/2007			SW 11/28/07 READ @ 35608 PER KEN							
	10/24/2007			00000100747C	766.42				0.00		0.00
	09/27/2007			Next Time Billing - Meter Exchange: OLD METER #09063363							
	09/27/2007			000001007491	766.42				0.00		766.42
	09/27/2007			SW 9/27/07 BOB/MIKE READ @ 0028406.8, BILL ONLY @ 284 PER BOB							
Totals :										0.00	0.00

Account #	Role	Name & Address	Last Billed	Last Payment	Status	Customer On Account	Deposits	Balance Due
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Summary Information	
Accounts with balances owing	0
Accounts with deposit balances	0
Accounts with zero balances	1

Attachment 2
Financial Implications
2-May-12

SKECHERS USA INC.
330 S. SEPULVEDA BLVD
METER # 67299307
ACT # 89-0019010-07

METER SIZE : 3 INCH
METER INSTALLED DATE: 7/12/2007
METER LOCATION: N P/L-IN SDWLK ON SEPULVEDA IN VAULT
METER BRAND: Sensus

1 HCF = 100 Cubic Feet = 748 Gallons

READ DATE	READ	TOTAL HCF CONSUMPTION	Amount Paid H2O	Adj Amount H2O	Amount Paid Sewer	Adj Amount Sewer	FIXED RATE RATE HCF @ 1.59	SEWER RATE RATE HCF @ .35	H2O Service Chg EFF 01/01/2010	SEWER SERVICE CHG EFF 01/01/2010
7/12/2007	0	0								
9/21/2007	284	284	451.56	0	99.40	0			186.60	28.86
11/19/2007	356	72	114.48	0	25.20	0				
1/18/2008	393	37	58.83	0	12.95	0				
3/18/2008	432	39	62.01	0	13.65	0				
5/19/2008	4322	0								
5/19/2008	4839	517								
7/17/2008	5999	1160	822.03	93.81	180.95	17.85				
9/17/2008	6776	777	1,844.40	184.44	406.00	40.60				
11/17/2008	8005	1229	1,235.43	122.43	271.95	26.95				
			1,954.11	193.98	430.15	42.70				
			\$ 5,855.97	\$ 594.66	\$ 1,289.05	\$ 128.10				
1/22/2009	8551	546	999.18	98.82	218.40	21.60				
3/17/2009	9285	734	1,343.22	133.59	293.60	29.20				
5/13/2009	10342	1057 [Finalled]	1,934.31	192.15	422.80	42.00				
7/21/2009	11635	1293	2,366.19	236.07	517.20	51.60				
9/18/2009	13317	1682 [Moved/in]	3,078.06	307.44	672.80	67.20				
11/18/2009	14198	881	1,612.23	161.04	352.40	35.20				
			\$ 11,333.19	\$ 1,129.11	\$ 2,477.20	\$ 246.80				
1/13/2010	19899	5701	14,423.53	1,442.10	4,560.80	456.00				
3/16/2010	20338	439	1,110.67	108.79	351.20	34.40				
5/18/2010	21314	976	2,469.28	245.41	780.80	77.60				
7/19/2010	23415	2101	5,315.53	531.30	1,680.80	168.00				
9/17/2010	25497	2082	5,267.46	526.24	1,665.60	166.40				
11/12/2010	30755	5258	13,302.74	1,328.25	4,206.40	420.00				
			\$ 41,889.21	\$ 4,182.09	\$ 13,245.60	\$ 1,322.40				
1/13/2011	35195	4440	15,318.00	1,531.80	4,440.00	444.00				
3/15/2011	42637	7442	25,674.90	2,566.80	7,442.00	744.00				
5/11/2011	47252	4615	15,921.75	1,590.45	4,615.00	461.00				
7/13/2011	53091	5839	20,144.55	2,011.35	5,839.00	583.00				
9/12/2011	60780	7689	26,527.05	2,649.60	7,689.00	768.00				
11/10/2011	65527	4747	16,377.15	1,635.30	4,747.00	474.00				
			\$ 119,963.40	\$ 11,985.30	\$ 34,772.00	\$ 3,474.00				
1/12/2012	68566	3039	13,857.84	1,381.68	3,342.90	333.30				
3/12/2012	72417	3851	17,560.56	1,755.60	4,236.10	423.50				
			\$ 31,418.40	\$ 3,137.28	\$ 7,579.00	\$ 756.80				
		Sub Totals	\$ 210,460.17	\$ 21,028.44	\$ 59,362.85	\$ 5,928.10				
		Adj. Due Water/Sewer	\$	\$ 189,431.73	\$	\$				
		Total Adj Due Water/Sewer	\$ 242,866.48	\$	\$	\$				

NEW TIER RATE EFF 01/01/2010	SEWER RATE EFF 01/01/2010	H2O Service Chg EFF 01/01/2010	SEWER SERVICE CHG EFF 01/01/2010
RATE HCF @ 2.53	RATE HCF @ .80	\$ 214.60	\$ 34.98
RATE HCF @ 3.45	RATE HCF @ 1.00	\$ 214.60	\$ 43.72
NEW TIER RATE EFF 01/01/2012	SEWER RATE EFF 01/01/2012	NEW TIER RATE EFF 01/01/2012	SEWER RATE EFF 01/01/2012
RATE HCF @ 4.56	RATE HCF @ 1.10	\$ 223.18	\$ 48.10